

Spectator Code of Conduct

In addition to our Ground Regulations,
please read this document carefully.



Introduction

At Edgbaston, the safety of our guests and staff is our top priority.

We are committed to ensuring the health and safety of fans, and to providing as safe and suitable an environment as possible during this COVID-19 pandemic.

To help us do this, it is essential that all spectators attending a fixture at Edgbaston behave in a safe and responsible manner while at the stadium.

This Spectator Code of Conduct will explain how you can help us and provides guidelines that you must observe. It applies to everyone attending a fixture at Edgbaston. By purchasing a match ticket, you are agreeing to comply with this Spectator Code of Conduct.

All other Ground Regulations remain in force. If you are attending with other guests, please make sure they have read and understood these guidelines too.

Any break of this Spectator Code of Conduct or Ground Regulations may result in you being removed from the stadium.

Should you come to Edgbaston?

The UK Government had made it clear that we all have a personal responsibility to assess if it is safe for us to attend any event or activity where they might be a risk of exposure to the virus.

By attending a match at Edgbaston, you acknowledge that you will be attending a public event where there is a risk of transmission of COVID-19 and that it is impossible for the venue to completely eliminate the risk of transmission of COVID-19.

If you are not willing to comply with this Spectator Code of Conduct or, based on your own health status and susceptibility to infection and that of those in your family, household, or social bubble, you feel uncomfortable with the risk, you should not attend the fixture.

You should not attend if you have any COVID-19 symptoms:

- Temperature of 37.8 degrees or above
- New continuous cough
- Loss of sense of taste/smell
- Any other COVID-19 symptoms officially recognised

Thank you for helping us keep Edgbaston safe for all spectators, staff, players and officials and we hope you enjoy your day with us.

Pre-Arrival

You are responsible for your own health. You should act in ways that protect your health and the health of others and avoid acting in a way that might risk the health of others at the stadium.

You should read and understand this Spectator Code of Conduct and all applicable Government guidance and be respectful and understanding to others at Edgbaston.

If you use public transport, please make sure you are complying with all relevant guidelines.

Your Ticket

For Royal London Cup fixtures, Members can show their Membership Card to gain entry, as per previous years.

Members are not required to claim tickets in advance.

If you wish to use any guest passes, this can be claimed at the Ticket Office located outside Store '94 on the day of the game.

Tickets will be available to purchase for this fixture and these will be available on the day via the Ticket Office.

In the Stadium

Face Coverings

- We ask spectators to face covering when you arrive at the gates and when moving around the stadium.
- You may remove your face covering when in your seat or consuming food and drinks.

Hand Sanitisers

- Hand sanitiser dispensers will be located at all entrances to the stadium and throughout the concourses. Please make use of these.
- Please use the hand sanitiser stations regularly.
- You are permitted to bring into the stadium hand sanitiser for your own personal use in plastic bottles no larger than 50ml.

Social Distancing

- As per the latest UK Government guidelines, there will be no social distancing requirements for spectators in the stadium.

Your Seat

- Seating will be unreserved for this fixture and spectators can sit in any stand that is open for that fixture, subject to capacity restrictions.
- Tom Dollery Lounge, David Heath Suite and Skyline East will be accessible for Members only, subject to capacity restrictions.
- When accessing your seat, it may be necessary to go past other spectators in your row. In this case, please face away from the other spectators as you pass and please wear a face covering.
- We ask you to wear a face covering when moving from your seat.

In Stadium

Catering Facilities

- Catering facilities will be available around the stadium.
- All catering and retail outlets are cashless and cash will not be accepted.
- Food and drink can also be ordered for click and collect at selected bars around the stadium via the Edgbaston app, which is free to download on iOS and Android.
- Please make use of this service as much as possible to avoid queues being formed around the stadium.
- An in-seat delivery service will be available for disabled spectators only.

Spectators are asked to stay within the stadium grounds throughout the day and during the breaks of play, but you will be allowed to leave if you wish.

Toilet facilities will be available and will be kept to a very high standard of cleanliness.

Please observe respiratory etiquette and always cover your mouth if needing to cough or sneeze. If you feel ill, please contact your nearest steward.

When Leaving

- Hand sanitiser dispensers will be located at all exits.
- We ask you wear a face covering when moving around and exiting the stadium.

